



RETURN / EXCHANGE POLICY

Our goal is to have only satisfied customers, so if you find the enclosed product(s) unsatisfactory in any way, please contact our Customer Service Department at 800-556-7464 and select option 2, or e-mail us at performbetter@mfathletic.com for assistance with your return or exchange.

GENERAL CONDITIONS

- Due to the nature of DVD's, CD's, Books, and Computer Software, they are generally not returnable.
- Sorry, but we are unable to accept returns for downloadable videos.
- Custom made products and clearance items are not returnable.
- Products must be returned in unused condition to receive full credit.
- We are not responsible for returned shipments that are lost or damaged on their way back to us.
- With exception of shipping errors, we cannot refund / credit shipping costs.

PLEASE FOLLOW THESE INSTRUCTIONS FOR PRODUCT RETURN

1. Obtain a return authorization number from our Customer Service Department by either calling us at 800-556-7464 (option 2) or by email at performbetter@mfathletic.com.
2. Complete this form and return with the product(s).
- Use extra caution when packaging items to avoid damage during shipment.
3. Address package as follows and return to:

M-F Athletic / Perform Better
 RA # _____ (fill in with return authorization #)
 1600 Division Road
 West Warwick, RI 02893

A traceable and insured method of return is recommended (UPS, Fed-Ex or Insured Mail). Regular U.S. Mail is not traceable, nor insured. Parcel insurance is inexpensive, so we suggest coverage for the full price of the contents.

4. Make a note of your Return Authorization Number for future reference.

• Return Authorization Number: _____

• Product(s) Returned: _____

• Reason for Return: _____

• Please check one of the following: _____ Exchange _____ Replacement _____ Refund

• Account Name: _____

• Order Number (found on invoice or packing slip) _____

• Contact Name: _____

• Telephone: _____ Email: _____